

Notice of Unclaimed Capital Credits Checks

Every year, at the discretion of the Board of Directors, Copper Valley Telecom retires a portion of capital credits that have been allocated. Copper Valley Telecom sent out capital credit checks in November, 2018, retiring 100% of the remaining allocations from 1999, 56% from 2000, and 10% from 2017.

Unfortunately, hundreds of checks are either not cashed or were returned due to old addresses on file with CVT. In June, we sent letters out to members whose capital credit checks were not claimed, but many of these letters were also undeliverable due to incorrect addresses.

In an effort to contact members who still have unclaimed capital credit checks, CVT has posted an updated list on our website (cvtc.org) of outstanding checks. If your name is on this list, please contact CVT with your current contact information so we can update your address on file and reissue your check.



CVTC.ORG | 800.235.5414

Valdez 835.2231 | Glennallen 822.3551 | Cordova 253.3334

*Some restrictions apply. See store for details.

Smart Hub Makes it Easy to Pay Your CVT Bill

Would you like to pay your CVT bills, manage your account, and save trees with paperless billing all from the comfort of your home? With Smart Hub, you can easily make it happen!

What is Smart Hub? Smart Hub is an easy way to pay your phone and internet bill online, access your account info, check your bill history, and more.

Who can use Smart Hub? Anyone who has access to internet or a smartphone can use Smart Hub.

How do I use Smart Hub? Simply log onto cvtc.org click on Pay My Bill, then follow the instructions. Or, download the Smart Hub app on Apple and Android smartphones. If you're a first-time user and have trouble logging in, simply call one of our awesome Customer Service Reps and they can help set up your login information.

When is the best time to use Smart Hub? Use Smart Hub to pay your bill before it's due, or look at and manage your CVT account info anytime.



CUT CABLE



STEP 1
UPGRADE: Internet speed

STEP 2
SUBSCRIBE:  YouTubeTV

STEP 3
RECEIVE: \$50 account credit*

A one time \$50 account credit with proof of YouTube TV purchase will be credited to the next billing period. A minimum of 10 Mbps internet speed is recommended. Some restrictions apply. See store for details. All product and company names are trademarks or registered* trademarks of their respective holders. Use of them does not imply any affiliation with or endorsement by them.

Fiber to the Home Updates

Copper Valley Telecom’s construction season is ongoing. The Fiber to the Home project (FTTH) in the Robe River subdivision in Valdez is nearly complete. Much of the fiber has been laid and approximately half of this area is ready for FTTH installations. We encourage everyone in this subdivision to call CVT to schedule an appointment to convert to fiber.

Corbin Creek subdivision’s FTTH project is also underway with conduit being installed to homes. Additional upgrades are in progress to homes in the Mineral Creek Subdivision, creating faster Internet speeds. CVT technicians are working in all three of these locations this summer, to offer the best possible service available with fiber and high-speed copper.

Conduit and fiber have been placed in Silver Springs subdivision in the Copper Valley. CVT is now working within the Kluti-Kaah area. Once complete, crews will move to the Copper Center area to complete as much work as possible before winter sets in. This is great news, as people living in these areas will have access to high-speed Internet in 2020.

We sincerely thank everyone living in these areas for your patience and understanding as we lay the groundwork for high-speed Internet throughout Valdez and the Copper Valley.



Mark your calendars for these upcoming Copper Valley Telecom events:

- September 5th: CVT will conduct our last Adopt-A-Highway trash pickup along the Glenn Highway from mile post 188-189.
- September 12th: Adopt-A-Highway Clean-up, Valdez: Along the Richardson Highway from mile post 1-2.

The Copper Wire Quiz

Enter to Win a \$50 Account Credit

September, 2019

Answer these three questions correctly, tear off, then mail or drop off, to the Glennallen or Valdez CVT business office. Return by the 10th of the month to ensure your entry is included in the monthly drawing. Congratulations to last issue’s winners, **Geri Hoffmeister** (Glennallen) and **Amy Goold** (Valdez). **REMEMBER TO FILL IN YOUR NAME!**

1) What month did CVT send out notices of unclaimed Capital Credit checks? _____.

2) What is Smart Hub used for? _____.

3) What does the acronym FTTH stand for? _____.

Name: _____ Phone: _____