

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.  
TELEPHONE SERVICE QUESTIONNAIRE**

**GPS LOCATION** \_\_\_\_\_

**SERVICE REQUEST #** \_\_\_\_\_

Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
\_\_\_\_\_

Is anyone at the requested service location medically fragile?     Yes     No

How can you be contacted (email address, cell phone, message number?) \_\_\_\_\_

\_\_\_\_\_What times/days are best to reach you? \_\_\_\_\_

Are you ready for service now? Yes \_\_\_\_\_ No \_\_\_\_\_. If no, when do you need service? \_\_\_\_\_

Legal description of property: \_\_\_\_\_  
\_\_\_\_\_

Location of property: \_\_\_\_\_  
\_\_\_\_\_

Are you the owner of this physical address?     Yes     No

If no, who is the owner and how may they be contacted? \_\_\_\_\_  
\_\_\_\_\_

**Please note, before CVTC will begin any construction work there must be a completed Service Line Agreement, Use Agreement or notarized Right-Of-Way (ROW) Easement on file with CVTC.**

Check if Completed

Please include a sketch, proof of ownership and plat of the property and indicate the location of requested service on the property. **THIS IS REQUIRED.** Please include the following references and features on your sketch or plat:

- **Driveway/s, Roads**
- **Trail/s**
- **Structure/s—Existing and Planned (include foundations)**
- **Closest electrical source**
- **Location of 4'x 4' post if requesting temporary service**
- **Provide copy of plat map**

Is there access to the service location year round by four-wheel drive truck?

Yes     No

What type of access is there to the property?     Road     Trail     Other \_\_\_\_\_

Is there an existing foundation, driveway, or structure on the property (please specify)?  
\_\_\_\_\_

Is AC power available?     Commercial     Generator     None

If generator, how many hours per day does it operate? \_\_\_\_\_

Is there an existing electric meter on the property? \_\_\_\_\_

What type of telephone service are you interested in, and in what quantity?

Seasonal

Residential

Billing controlled line

Temporary (*Owner must install a 4'x4' post on the lot prior to installing temporary service*)

Permanent (*Property must have an electric meter installed prior to receiving permanent telephone service*).

Business

Data line

PBX \ Key System

Other

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

SERVICE LINE AGREEMENT

WHEREAS, Copper Valley Telephone Cooperative, Inc., its successors and assigns (hereinafter "CVTC"), has been requested to extend telecommunications service to

\_\_\_\_\_ (hereinafter "Member"), who is the \_\_\_\_\_ (Name of Member)

owner or legally authorized occupant of a tract of land identified and described as follows:

\_\_\_\_\_  
(Legal Description of Property):

and,

WHEREAS, the location of the service line required to serve the above-described property and its extent is more particularly shown and delineated on the attached staking sheet marked as Exhibit "A"; and

WHEREAS, the purpose of this Service Line Agreement is to extend telecommunications and related services to the above-described parcel of property; and

WHEREAS, CVTC must lay a temporary wire on the ground in order for Customer to receive telephone service until CVTC is able to install a permanent telephone line on the above-described property,

NOW, THEREFORE, it is hereby agreed:

(1) In consideration of CVTC furnishing telecommunications service to the within-described property, the authorized occupant hereby grants permission to CVTC (including its subsidiaries and contractors) to construct, operate, and maintain any temporary or permanent service lines on and across the said property without the payment of any monetary compensation (including for rental and/or damages).

(2) The undersigned will indemnify, defend and hold harmless CVTC, its subsidiaries, agents, contractors and employees, against all suits, claims, losses, damages, and expenses for bodily injury, illness, death, and /or for property damage that may result from any service line, including any temporary service line laid on the ground.

(3) This agreement conveys to CVTC no interest in the land traversed.

(4) At such time as the authorized occupant discontinues service with CVTC, CVTC shall have the option at its sole discretion to abandon the facilities located on the property in place or remove its property, it being expressly agreed that in no event shall CVTC be liable for any damages associated with such removal or with the abandonment of such facilities on the property.

(5) The undersigned warrants that the undersigned has the legal authority to allow CVTC to install service lines on the property, and will defend, indemnify and hold CVTC harmless from any claim that CVTC's installation, operation, maintenance or removal of the service lines was without proper authorization.

Dated: \_\_\_\_\_

\_\_\_\_\_  
MEMBER

**Please return to:**  
Copper Valley Telephone Cooperative, Inc.  
329 Fairbanks Drive  
P.O. Box 337  
Valdez, AK 99686  
Phone: 907-835-2231  
*Form Updated 11/10/15*

**OR** Copper Valley Telephone Cooperative, Inc.  
P.O. Box 44  
M. 188.8 Glenn Highway  
Glennallen, AK 99588  
Phone: 907/822-3551